

Evaluation of the impact of schedule risks in a road infrastructure project

Evaluación del impacto de los riesgos de programa en un proyecto de infraestructura vial

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ABSTRACT:

In this paper the risks that affect highway construction projects duration are studied by qualitative and quantitative approaches. For the qualitative analysis the consistency of expert opinions was evaluated and two methods were applied to identify critical risks that affect local projects. The quantitative analysis studied the impact of those risks over the activities of a local project and also the relationship between risks using fuzzy logic and Monte Carlo simulation.

Keywords: Risk management; Qualitative analysis; Quantitative analysis; Schedule Risk; Road infrastructure.

RESUMEN:

En este artículo se estudian los riesgos que afectan la duración de los proyectos de construcción de vías mediante enfoques cualitativos y cuantitativos. El análisis cualitativo incluyó la evaluación de la consistencia de la opinión de expertos y la identificación de los riesgos críticos mediante dos métodos. El análisis cuantitativo usó lógica difusa y simulación Monte Carlo para estudiar el impacto de esos riesgos críticos sobre las actividades de un proyecto y además la relación entre los mismos riesgos.

Palabras clave: Gestión de riesgos; Análisis cualitativo; Análisis cuantitativo; Riesgos de programa; Infraestructura vial.

1. Introduction

The construction of infrastructure more than an end, is constituted as a means through which other economic activities grow (Augusto et al., 2015). In Colombia, construction industry is usually a driver for economic growth. As can be seen in the Table 1, construction industry growth has been usually higher than national Colombian growth.

Table 1
Construction industry growth in Colombia

	2014	2015	2016	2017

Colombia GNP	4,6%	3,1%	2,0%	1,8%
Construction industry	9,9%	3,9%	4,1%	7,1%

Source: (DANE, 2015), (DANE, 2016)
(DANE, 2017), (Redacción de Dinero, 2018).

In the country the construction industry is classified in buildings (residential and not residential) and infrastructure (roads, dams, bridges, railways). In particular, transportation infrastructure is a key element in a country's economy and its growth, because this industry represents the link among production and consumption centers (Pérez, 2005).

However, in Colombia the available infrastructure is lower, not only compared to the developing countries of the rest of the world, but it is also below the average of Latin American countries (Augusto et al., 2015). In addition, (Benavides, 2008) states that the outlook is not favorable in Colombia, given that, of the 22 concessions in force in 2008, there were 281 changes of various kinds. The most frequently modified attribute was the investment requirement. In most cases, these renegotiations led to increases in the duration of the contracts initially established.

The possibility that the projects, their events, their impacts and the dynamics of the results are different to that anticipated by the parties, is due in part to the existence of risk factors (Fernández, 2007). The inadequate study and risk evaluation that cause cost overruns and time delays, is one of the weaknesses infrastructure construction industry in the country (Augusto et al., 2015).

In this regard, the research aimed to identify critical risks that affect local projects, and prioritize them in order to perform the analysis of impacts between risks and activities and between risks. This article is divided in two parts: The first part shows the general method followed for the research and the second part include the application of the steps proposed. The method proposed covers the risk identification, the risk prioritization and the simulation of project duration considering the risk relationship.

2. Methodology

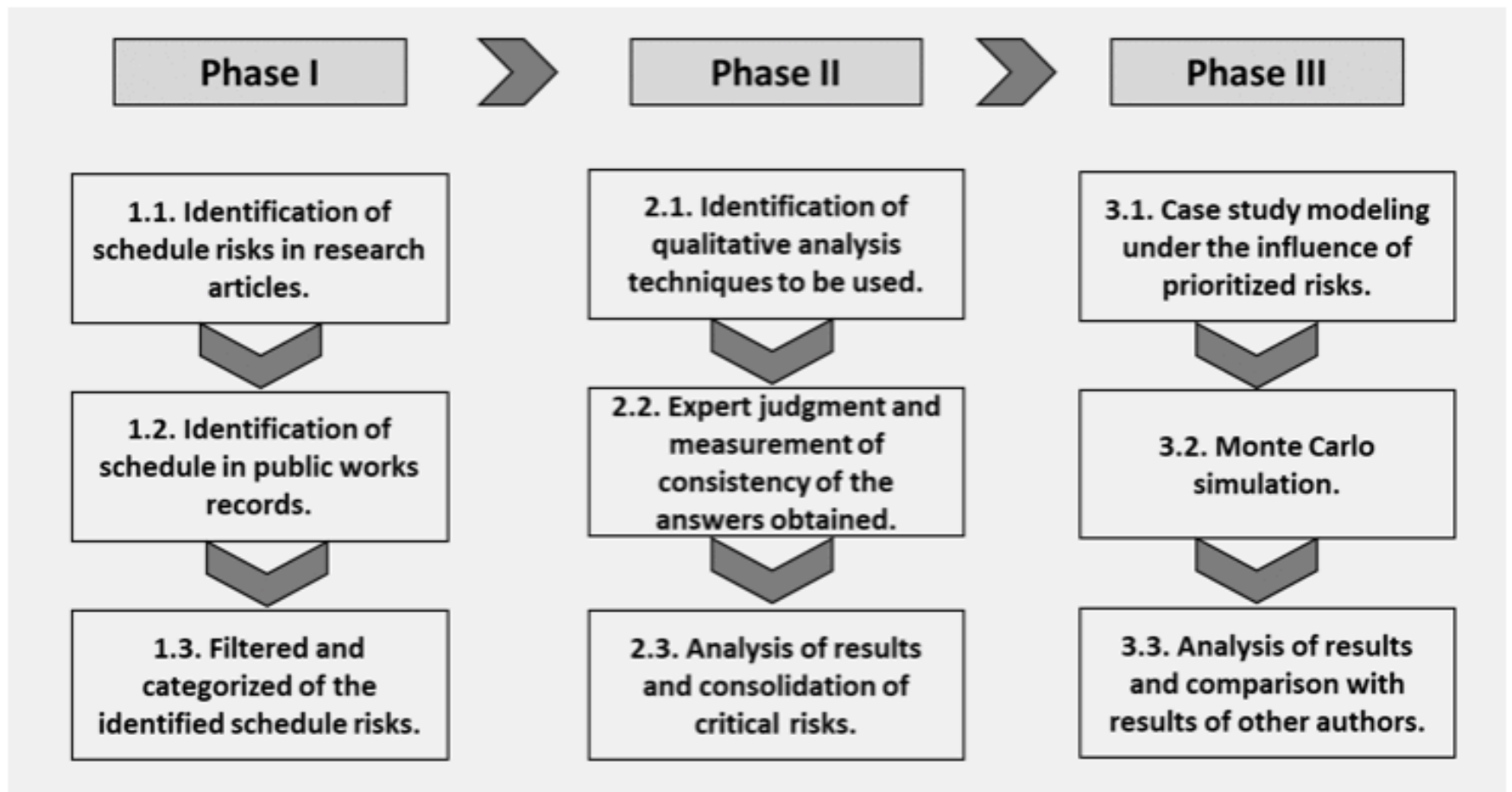
This paper followed the three basic phases proposed for risk management: risk identification, qualitative analysis and quantitative analysis with some adjustments in tools applied according to particularities of local environment and of the project where the method was applied.

In first place it was developed an identification and categorization of risks. A literature review about construction projects provided the list of potential risks that a project would have. This general input was later adjusted to the local construction environment whit help of an expert panel. Finally, those risks were categorized in order to facilitate the analysis.

The second phase was performing the qualitative analysis to have more information about risks and decide what risks should be included in the research. The analysis was done by the Failure Mode Effect Analysis (FMEA) method that uses likelihood, impact and detection attributes for every risk to build a risk priority number (RPN). Risks with higher RPN were used for the quantitative analysis.

Finally, it was performed a quantitative analysis by Monte Carlo Simulation (MCS) and fuzzy logic to include uncertainty in activities durations. The first step was gathering planning project data such as activities, precedence relationship and activities duration. Later was gather risks correlation, probabilities limits, the scale of activity-risk influence degrees and the activity-risk influence. After that, the simulation model was built and a sensitivity analysis was performed. The general method followed for the paper is shown in the Figure 1:

Figure 1
General methodology used



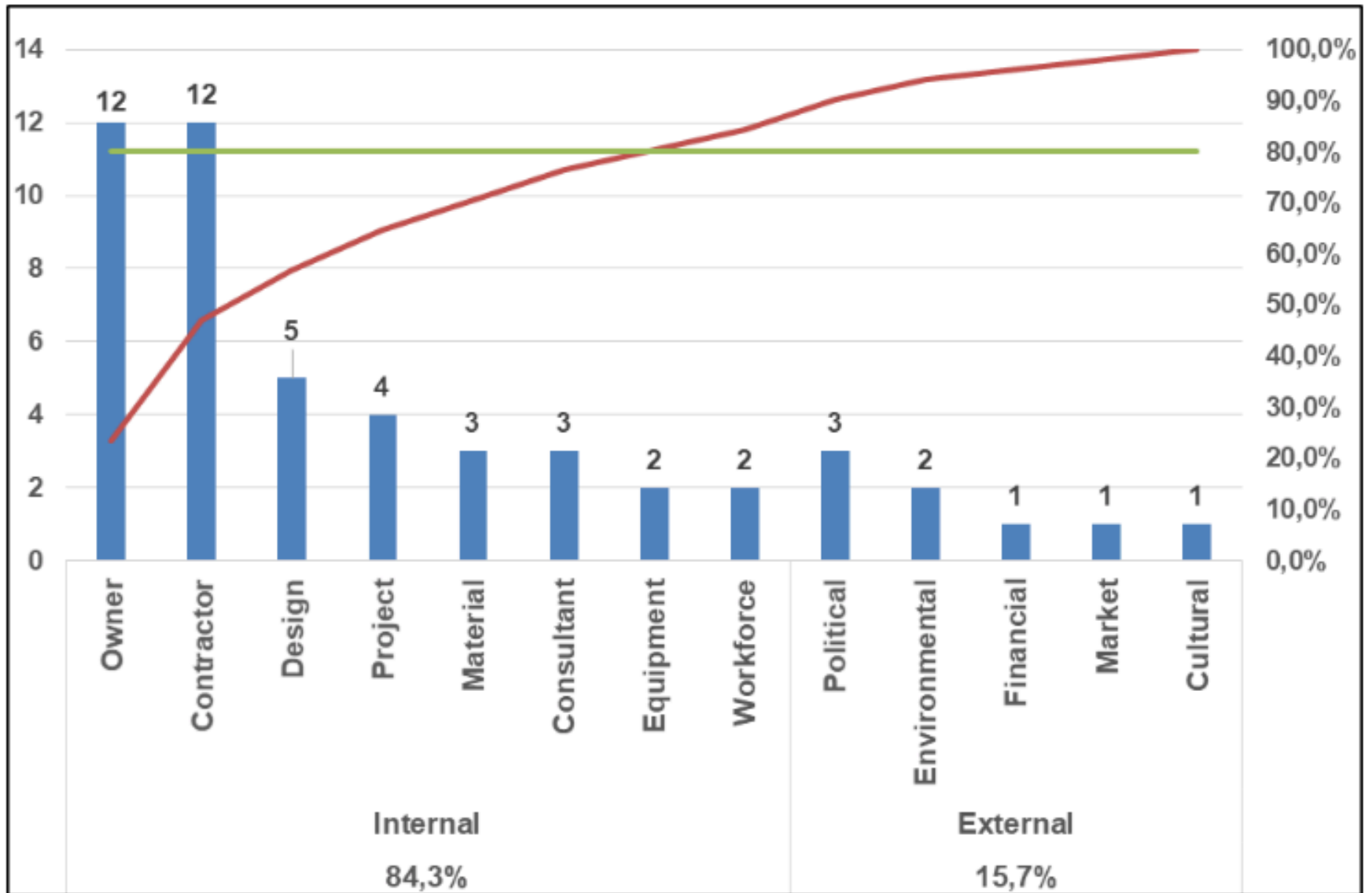
3. Results

3.1. Identification of Schedule Risks

First step in this phase was to identify all potential schedule risks by reviewing research papers and public works records in the city. The literature review about delay causes and schedule risks in construction and highway projects in databases such as Science Direct, EBSCO, Scielo and Emerald provided a total of 415 risk factors. Another source of information was the control reports in local projects. From this review, a total of 18 risk factors were obtained.

Finally, it was withdrawn those risks repeated, implicit in others or simply not applicable to the context to be evaluated to have a total of 43 risks. Those risks were categorized into internal and external risks, under the combination of the methodologies used by (Zayed, Amer, & Pan, 2008) and (Aziz & Abdel-Hakam, 2016) as can be seen in Figure 2.

Figure 2
Source of risks



3.2. Qualitative analysis

3.2.1. Consistency of evaluation instrument and experts' responses

Taking into account that the measurement instrument used in the interview was built empirically and that the scale originally presented by (Carbone & Tippett, 2004) was modified, it was considered necessary to evaluate the consistency of the instrument. The Cronbach's alpha coefficient is an index used to measure the internal consistency reliability of a scale, that is, to what extent the items of an instrument (Interview/Survey) are correlated. In addition (Oviedo Celina & Campo-Arias, 2005) suggest that Cronbach's alpha coefficient is one of the simplest forms used to measure internal consistency and the validation of the design of a scale. It has been also used to measure the reliability of scales in risks analysis in construction projects (Mpofu, Ochieng, Moobela, & Pretorius, 2017).

As can be seen in Table 2, the lowest coefficient was obtained in the probability of occurrence criterion (0.82).

Table 2
Cronbach Coefficient for proposed Likert scale

	α Cronbach
Probability of occurrence	0,82
Impact	0,94
Probability of detection	0,92

Taking into account that the minimum acceptable value for the Cronbach coefficient is 0.70 according to (Oviedo Celina & Campo-Arias, 2005), it was found that the measurement instrument used in the interviews was understood and internalized by the experts

By the other side, in order to evaluate if there was consistency in the answers given by the experts, it was used the Spearman rank correlation coefficient. This coefficient has been used in the same way by authors such as (Mpofu et al., 2017), (Rahsid, Haq, & Aslam, 2013) y (Aziz & Abdel-Hakam, 2016).

In Table 3, the obtained results were recorded, finding that the expert three (E3), obtained a consistency of less than 0.4 with all the other experts. That is, the consistency tended to be nil, which is why it was decided to discard the qualifications provided by this expert.

Table 3
Coefficient of correlation of rankings among experts.

Correlation	E1	E2	E3	E4	E5	E6	E7	E8	E9	E10
E1	1	-	-	-	-	-	-	-	-	-
E2	0,58	1	-	-	-	-	-	-	-	-
E3	0,16	0,14	1	-	-	-	-	-	-	-
E4	0,38	0,36	0,26	1	-	-	-	-	-	-
E5	0,40	0,17	0,07	0,24	1	-	-	-	-	-
E6	0,36	0,06	0,20	0,20	0,88	1	-	-	-	-
E7	0,67	0,60	0,36	0,56	0,55	0,46	1	-	-	-
E8	0,33	0,19	0,09	0,19	0,22	0,20	0,41	1	-	-
E9	0,41	0,29	0,12	0,26	0,16	0,16	0,53	0,46	1	-
E10	0,40	0,16	0,20	0,37	0,34	0,16	0,43	0,31	0,31	1

On the other hand, the highest coefficient of consistency was obtained among the experts (E5 -E6), this may be due to the fact that both experts belonged to the same organization and their experiences and perceptions of risk may be similar. In this way, it is important to diversify the origin of the interviewed experts, because if all of them belong to the same organization, the results may be biased to this particular one and do not constitute a general vision of road infrastructure projects.

3.2.2. Risk Criticality Index (RC)

Several tools were identified to perform qualitative analysis, these tools have different evaluation criteria, number of variables and data processing. The relative Importance Index (RII) used by (El-Sayegh, 2008), consists in asking the experts to rate the severity of the risk according to a scale, to later calculate the weighted value and to be able to define a ranking. The risk criticality index (RC) used by (Zhao, Hwang, & Yu, 2013) in which, through expert judgment, two variables are qualified, which are the probability of occurrence and impact of the risk. Another tool is Risk Failure Mode and Effects Analysis (RFMEA), raised by (Carbone & Tippett, 2004), where the experts qualify three variables (Probability of occurrence, impact and detection probability), for later by means of dispersion and Pareto charts, to define a ranking, which allows to identify the critical risks.

That said, it was decided to use two tools, the RC and RFMEA. This in order to establish differences, and show if there is a significant difference between the resulting classification for each tool.

Both tools, required the judgment of experts, for which a survey was constructed where it could through interviews to record the necessary data. What was sought with the interview was that the experts rated the probability of occurrence, the impact and the probability of detection on each risk, based on a qualitative scale. This scale was adapted taking as reference (Carbone & Tippett, 2004) and it were applied the RFMEA of (Carbone & Tippett, 2004) and RC used by (Zhao et al., 2013). See Table 4.

Table 4
Value Guidelines Scale. Source: Adjusted from (Carbone & Tippett, 2004)

Likelihood	5	Very likely to occur
	4	Will probably occur
	3	Equal chance of occurring or not
	2	Probably will not occur
	1	Very unlikely
Impact	5	Major milestone and critical path impact
	4	High milestone and critical path impact
	3	Moderate milestone and critical path impact
	2	Low milestone and critical path impact
	1	Impact insignificant
Detection Difficulty	5	There is no detection method available or known that will provide an alert with enough time to plan for a contingency
	4	Detection method is unproven or unreliable; or effectiveness of detection method is unknown to detect in time
	3	Detection method has medium effectiveness
	2	Detection method has moderately high effectiveness
	1	Detection method is highly effective and it is almost certain that the risk will be detected with adequate time

Once the values supplied by the experts were registered, the risk criticality index for each factor was calculated, taking into account the probability of occurrence and the impact. The 10 most critical and most important risks can be seen in Table 5.

Table 5
Ranking of risks through the Risk Criticality Index (CR)

ID	RIESGO	RANKING
2	Delays in the delivery of material and equipment	1
21	Effect of social and cultural factors	2

37	Acquisition of land	3
30	Geological problems on the site	4
26	Defective or incomplete design	5
9	Effect of rain on construction activities	6
11	Mismanagement of the site and supervision by the contractor	7
17	Conflicts in the programming of subcontractors in the execution of the project	8
43	Contractual problems	9
16	Inefficient planning and programming by the contractor	10

3.2.3. RFMEA

Once the method proposed by (Carbone & Tippett, 2004), was executed, a new risk ranking was obtained from the data obtained as can be seen in Table 6.

Table 6
Ranking of risks through the application of the RFMEA

ID	RIESGO	RANKING
9	Effect of rain on construction activities	1
2	Delays in the delivery of material and equipment	2
17	Conflicts in the programming of subcontractors in the execution of the project	3
16	Inefficient planning and programming by the contractor	4
26	Defective or incomplete design	5
30	Geological problems on the site	6
21	Effect of social and cultural factors	7
37	Acquisition of land	8
14	Lack of experience of the contractor	9
18	Poor communication / coordination between the consultant and other parties	10

3.2.4. Comparison of methods

In Table 7, there are listed the 10 most critical risks obtained by every tool. They shared 80% of the risks and only four risks were not related. For this reason, it was considered to

include those risks and have a final list of 12 prioritized critical risks.

Table 7
Comparison of results by RFMEA and RC

RFMEA		Rank.	Índice de Criticidad (RC)	
ID	RIESGO		RIESGO	ID
9	Effect of rain on construction activities	1	Delays in the delivery of material and equipment	2
2	Delays in the delivery of material and equipment	2	Effect of social and cultural factors	21
17	Conflicts in the programming of subcontractors in the execution of the project	3	Acquisition of land	37
16	Inefficient planning and programming by the contractor	4	Geological problems on the site	30
26	Defective or incomplete design	5	Defective or incomplete design	26
30	Geological problems on the site	6	Effect of rain on construction activities	9
21	Effect of social and cultural factors	7	Mismanagement of the site and supervision by the contractor	11
37	Acquisition of land	8	Conflicts in the programming of subcontractors in the execution of the project	17
14	Lack of experience of the contractor	9	Contractual problems	43
18	Poor communication / coordination between the consultant and other parties	10	Inefficient planning and programming by the contractor	16

In addition, the Spearman rank coefficient was calculated among the resulting rankings for each method, obtaining a grade of 0.88. This shows that although the treatment of the data and the variables are different, the results do not have a significant variation. It was also found that all risks identified as critical, were also recognized by other authors as can be seen in the Table 8.

Table 8
Comparison of results with those of other authors

(Gündüz, Nielsen, & Özdemir, 2012)	(Diab, Ph, Varma, & Ph, 2012))	(Gündüz et al., 2012)	(Mahamid, 2011)	(Mousavi, Tavakkoli-Moghaddam, Azaron, Mojtahedi, & Hashemi,	(Algahtany, Alhammadi, & Kashiwagi, 2016)	(Aziz & Abdel-Hakam, 2016)	(Elawi, Algahtany, & Kashiwagi, 2016)
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					2011)			
ID	Turkey	USA	Vietnam	Palestine	Iran	Saudi Arabia	Egypt	Saudi Arabia
9			X	X			X	
2	X	X			X			
17	X			X			X	
16	X							X
26					X	X		X
30	X	X			X		X	
21				X	X		X	X
37	X		X				X	X
14	X	X	X					X
18	X	X		X	X		X	
11	X		X	X				
43					X			

3.3. Quantitative analysis

According to (Khedr, 2006) the most used approach to carry out the planning of construction projects is to assume a deterministic nature of activities, being the critical path method (CPM), the most used. However, this methodology is usually debated due to uncertainties or risks.

As a result, (Öztaş & Ökmen, 2008) emphasize the existence of new non-deterministic programming methods, such as the Program Review and Evaluation (PERT), the Probabilistic Network Evaluation (PNET), security intervals and the Monte Carlo simulation (MCS). Being all these, improved methods based on CPM and considered tools of risk analysis.

In this regard, (Öztaş & Ökmen, 2005) proposed a "Critical Risk Analysis Process" in which they propose a series of steps to be carried out and an equation that allow to model the variation in the duration of each activity. Among the critical input variables for this model, are the probability distributions associated with the critical risks, a risk-activity correlation matrix, where is established the percentage effect of each risk over each activity and finally a risk-risk correlation matrix, whose importance is highlighted by the authors as necessary to obtain realistic results.

They also proposed (Öztaş & Ökmen, 2004), a methodological structure to perform quantitative analysis of program and cost risks, through the analysis of a case study, which consists of a fixed price contract, that is to say where the Contractor plays the role of designer and builder. For the development of this methodology, the authors again consider as fundamental for the analysis of program risks, the minimum, probable and maximum values for the duration of the activities, the relationship between the activities and the

probability that the risks affect them. On the other hand, to perform the cost risk analysis, it is also necessary to introduce to the model the minimum, maximum and probable quantities of production and unit price of each item, and the probability distributions associated with each of these ranges. Finally, using MS Excel spreadsheets and Crystall Ball simulation software, they run the model, to compare the stochastic results against the determinist plan. Subsequently (Öztaş & Ökmen, 2008), in search of an increasingly sophisticated tool to determine the duration of the projects, they proposed a methodology called Correlated Schedule Risk Analysis Model (CSRAM), in which the correlation effect is taken into account between activities and risk factors. In addition, the authors substantially reduce the complexity in the input data collection, by using qualitative estimates, which are subsequently converted into quantitative estimates, through an iterative calculation algorithm present in the model.

Having said that, it was decided to use the CSRAM methodology proposed by (Öztaş & Ökmen, 2008). Because it facilitates data collection, as they are mostly obtained qualitatively through expert judgment. It also takes into account the influence of risk, implicitly in all project activities and the correlation between risk factors. The methodology was applied to a case study, corresponding to a road infrastructure project developed in the city of Cali, during the year 2017.

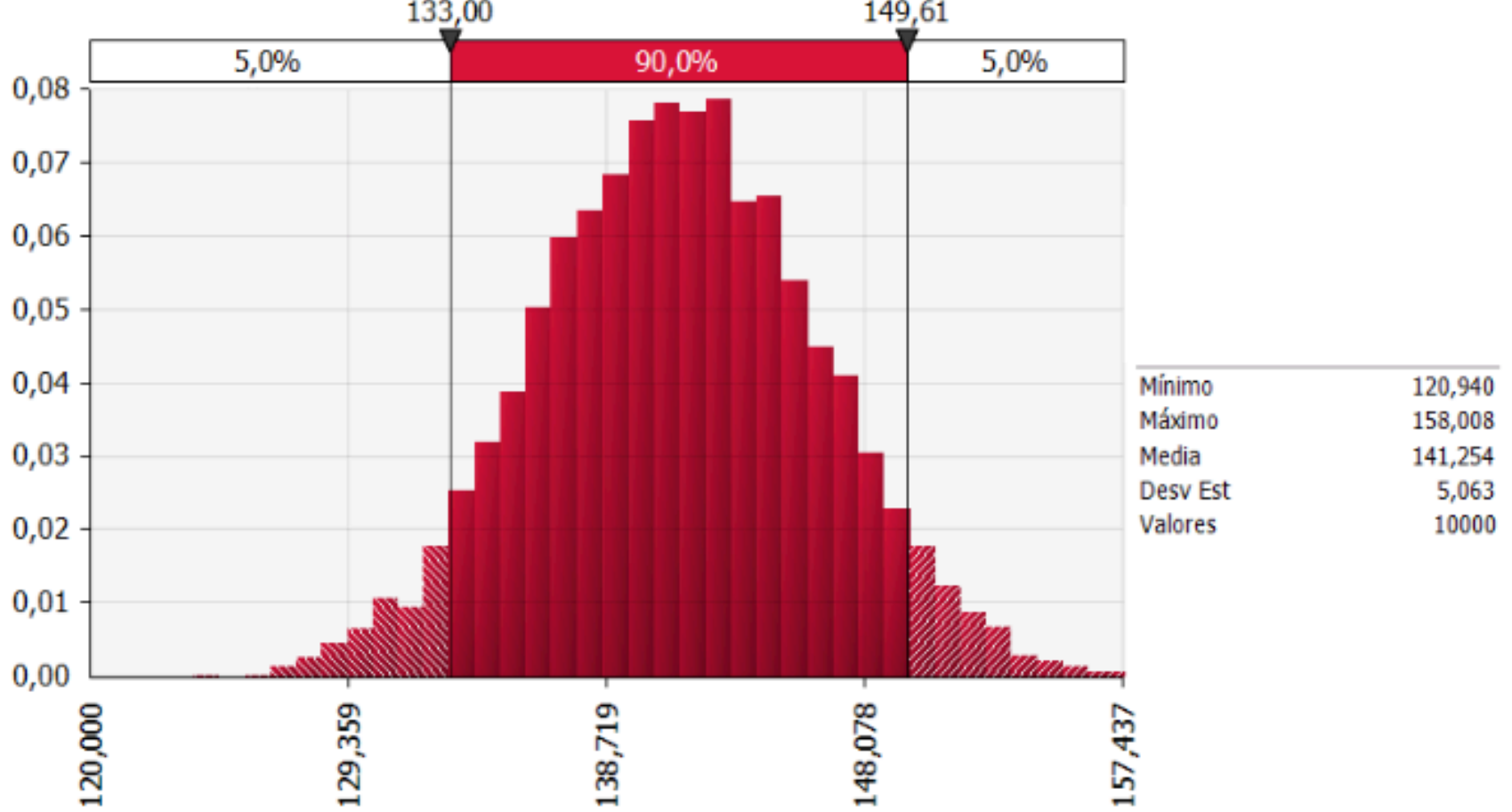
The case study corresponds to the construction of a pavement in the high sector of Santa Elena – city of Cali. The project was carried out through public bidding, for a final amount of COP \$ 982,093,229. The information needed was the following:

- Activities, precedence relationships and network diagram
- Activity durations in three data (minimum, most likely and maximum) provided by experts.
- Critical risk list obtained from the qualitative analysis
- Grade of risk-activity influence that can be ineffective, effective and very effective according to the experts.
- Grade of risk probability that can be better than expected, expected or worse than expected and it is between 0 and 1.
- Correlation between risk factors provided by experts.

The durations of the project activities were modeled, under the influence of the different risk factors, in the MS Excel software and the add-on software @Risk version 7.5.

The SMC was carried out using the @Risk software. 10,000 iterations were performed, obtaining the results recorded in Figure 3.

Figure 3
Monte Carlo simulation results - Case study

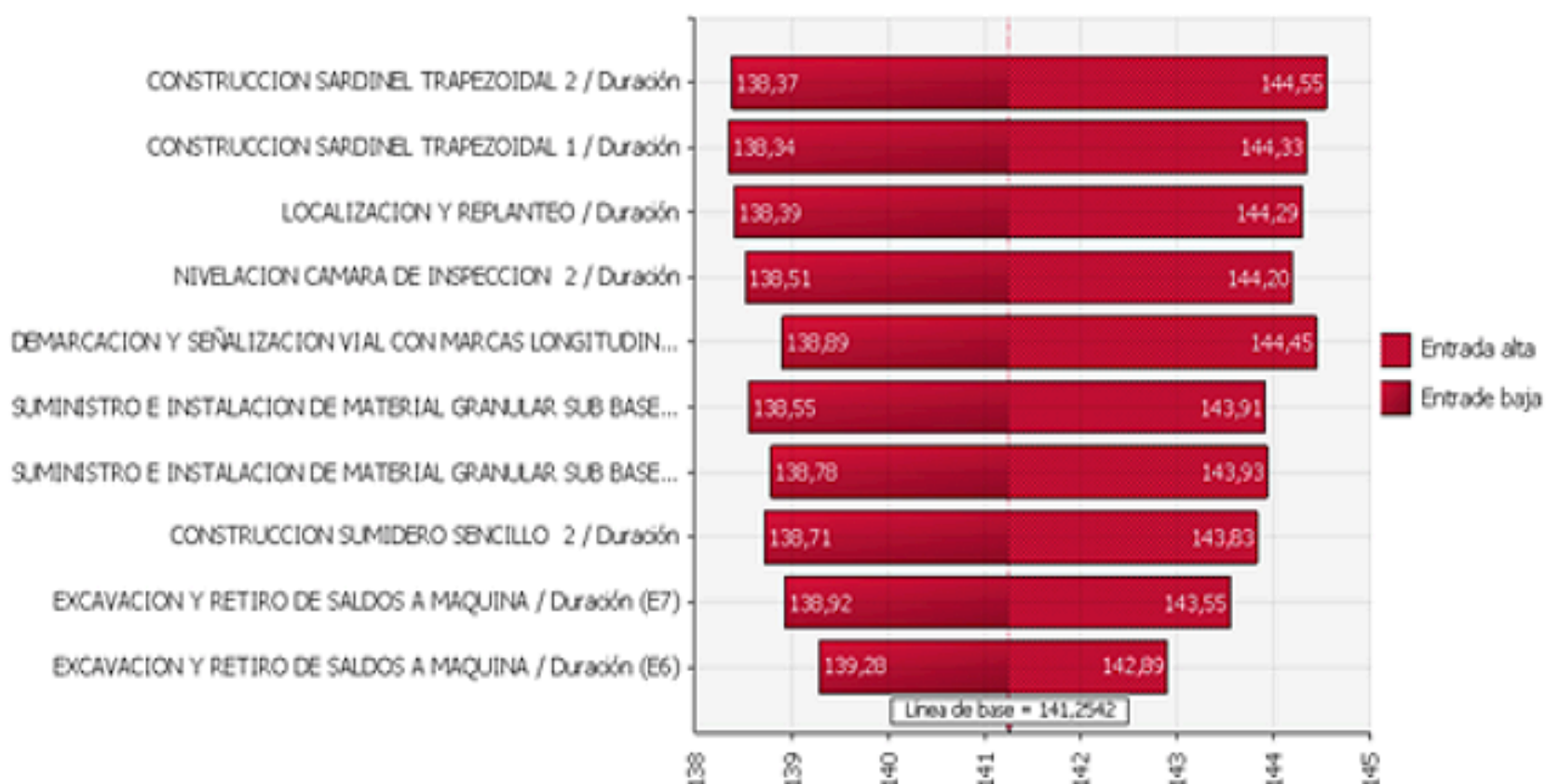


As can be seen, according to the simulation, the duration of the project would range between a minimum value of 120 and a maximum of 158 days, with an average value of 141 days. It should be noted that the agreed duration of the project in the contract was 120 days, for which there was a 0% probability of compliance, taking into account the risk factors.

The mode and the median obtained approximately the same value of 141 days, and have a standard deviation of 5 days. With a reliability of 90%, the project would take between 133 and 149.6 days. On the other hand, the distribution presents a slight asymmetry of the data to the right, since the bias index was 0.062.

It was also possible to analyze the sensitivity of the different project activities through a tornado diagram, such as the one shown in Figure 4. Where the critical activities of the project are listed and the sensitivity of these to the duration of the project is shown.

Figure 4
Tornado diagram of critical activities



According to Figure 4, the most critical activities correspond to the construction of the

trapezoidal curb. This being the activity affected in two suspensions of the project. Followed, there is the demarcation and signaling (Activity very susceptible to rain) and subsequently the activities corresponding to construction of sinks, sub base, location and redefinition and excavation. It should be remembered that the project had 23 activities but those listed are those that the model identified as critical.

With this tornado diagram what can be interpreted is that, for example, a good performance in the construction of the curb could have allowed the project to take 136 days, while poor performance could have taken the project to take 142 days.

3.3.1. Sensitivity analysis

Thirteen new simulations of 1,000 iterations each were carried out in order to have a sensitivity analysis of the risk factors. The way to proceed was to carry out the SMC assuming that the project would only be exposed to a risk, in this way the exercise was performed for each of the 12 risk factors. The last SMC was made with the project exposed to all the risk factors, obtaining the results of Table 9.

Table 9
Sensitivity analysis of the risks on the project

Stage		Minimum Duration (Days)	Average Duration (Days)	Maximum duration (Days)	Standard Deviation (Days)
All risks		146,56	157,14	167,30	3,45
ID 9	Effect of rain on construction activities	116,34	125,45	135,08	2,57
ID 2	Delays in the delivery of material and equipment	118,31	122,77	127,67	1,55
ID 17	Conflicts in the programming of subcontractors in the execution of the project	118,95	121,43	124,32	1,06
ID 16	Inefficient planning and programming by the contractor	119,71	121,04	122,6	0,46
ID 26	Defective or incomplete design	117,26	124,01	131,79	2,59
ID 30	Geological problems on the site	118,85	121,36	123,52	0,76
ID 21	Effect of social and cultural factors	119,47	120,25	121,05	0,26
ID 37	Acquisition of land	119,45	120,32	121,25	0,45
ID 14	Lack of experience of the contractor	119,55	121	123,03	0,6
ID 18	Poor communication / coordination between the	120,11	121,21	123,2	0,47

	consultant and other parties				
ID 11	Mismanagement of the site and supervision by the contractor	119,96	121,2	122,7	0,45
ID 43	Contractual problems	119,45	120,27	121,25	0,44

According to the foregoing, it was possible to show that just from the risk factor "rain", the project could present a delay of up to 15 days, with the activity most affected by signaling and demarcation. In the same way, the risk factor "defective or incomplete design" could take the project to take 131 days. Being the latter, one of the real causes that impacted the duration of the project. During the execution, the project suffered different additions to the initial design.

In addition, in Table 9, the duration of the project was also recorded under the most pessimistic scenario possible. That is, a scenario where all the risks would occur simultaneously, obtaining a minimum duration of 146.56 days and a maximum duration of 167.30 days.

3.3.2. Simulation model versus real project performance

To compare the actual results with those obtained under the simulated model, the original programming agreed in the contract for the development of the road project must be reviewed first.

The project evaluated as a case study, had to start on June 13, 2016 and end on October 10, 2016, counting in this way with a term of 120 calendar days to execute the work. However, before starting operations, the project had a 30-day suspension because it did not have an environmental management plan. Later the project had two more suspensions, of 30 days each, for not having the technical evaluation of 11 trees that were involved in the construction of the curb, and that had to be removed.

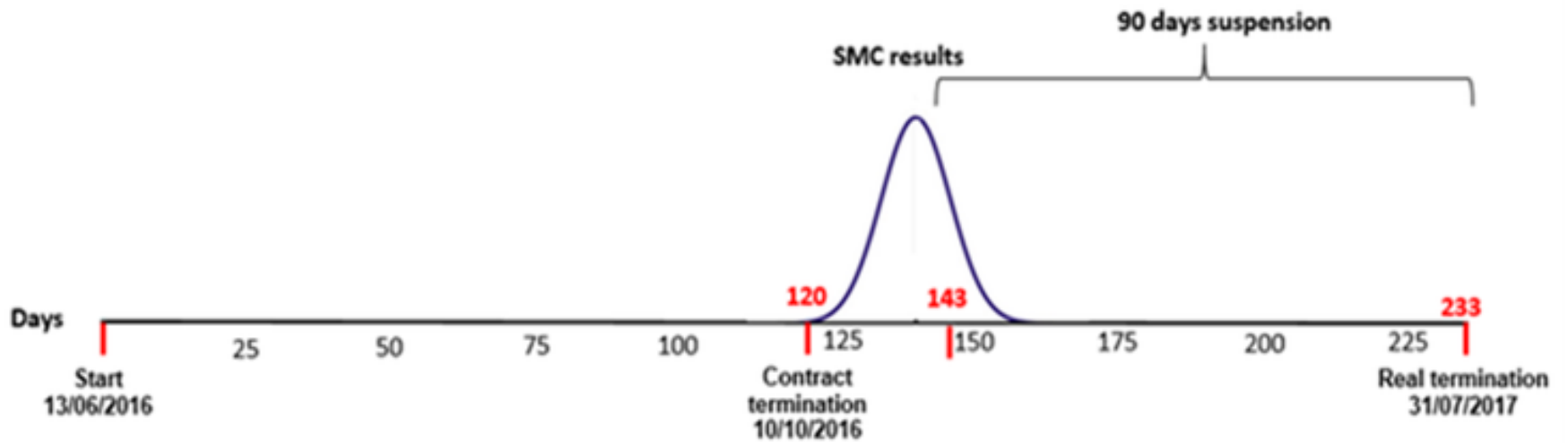
As can be seen in Table 10, the project had 120 calendar days for the execution, but had a delay of 113 days.

Table 10
Real data of the case study project

Start date contracted	Contracted end date	Actual end date	Scheduled days	Delay in days
13/06/2016	10/10/2016	31/01/2017	120	113

Once the actual results of the project were compared with those obtained in the SMC under the CSRAM methodology, it was possible to show, according to Figure 5, that the real ones were not close to the probabilistic distribution obtained. However, once the 90-day suspension was reduced to the actual duration of the project, a duration of 143 days was obtained. Value that does fall within the probabilistic distribution obtained in the SMC, with an associated probability that lasts 143 days or less corresponding to 85%.

Figure 5
Comparison of SMC versus real data



This is because in the CSRAM methodology, each iteration varies the duration of activities between a minimum and maximum value, according to the influence of the risks, and as it could be seen in Table 9, under the most pessimistic scenario the project would experience a maximum duration of 167.3 days. That is, the three suspensions that impacted the project with a duration of 30 days each, are outliers, which the CSRAM model does not recognize, because it works under normality criteria.

Comparing the previous result with other research works, such as those made by the authors (Gómez & Orobio, 2015) y (Öztaş & Ökmen, 2004), it was found that the real duration of the project that they analyzed, was within the probabilistic distribution once the SMC was made.

This is due to the fact that the case study projects analyzed by these authors suffered delays caused by risk factors in normal proportions. It must be taken into account that although the models used by these authors are different from the one used in this research project, they also process the information under normal limits and behaviors, which makes the model fragile to outliers.

4. Conclusions

The importance of prioritizing the risk factors was evident, because although initially a significantly extensive list of risks can be obtained, it is not necessary to spend resources and time developing action plans for all the risks. For the development of these techniques is characterized by having a strong influence of expert judgment, this being the main input variable, and on which a judicious and rigorous work must be done.

Monte Carlo Simulation (SMC) appears as a useful and affordable tool due to the current development of computers and the possibility of using student test versions. Allowing the quantitative evaluation of the impact of the risks on the duration of the activities and the project in general.

Regarding the CSRAM methodology used in this document to execute the SMC, it must be taken into account that this has a significant subjective influence, since the input variables of the model are defined by expert judgment, and the values obtained in the simulation will be around previously defined limits.

One of the reasons that the real duration of the project case study analyzed in this document, will not be found within the results of the simulation, is that the project in its real development suffered three suspensions of 30 days each. Values that for normal reasons no expert considers in planning. Well, although it is normal for a project to be affected by the risks, the suspensions are atypical situations.

In general, the proposed methodology used for the quantitative analysis is a good approximation of the behavior of the project. For once, the time lost as a consequence of the suspensions was eliminated, because they were considered atypical values, the duration of the project if it was within the probabilistic distribution obtained through the SMC. In addition, it must be taken into account that the CSRAM methodology has already been previously used in other investigations.

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Annexes

Annexed one Identified schedule risks

N°	Schedule risks
1	Poor quality of the material
2	Delays in the delivery of material and equipment
3	Shortage of Equipment and Equipment
4	Equipment breakdown
5	Changes in government rules and laws
6	Changes in the specifications and scope of the project
7	Shortage of skilled labor
8	Inadequate construction methods used by the contractor
9	Effect of rain on construction activities
10	Natural disasters
11	Mismanagement of the site and supervision by the contractor
12	Deficiency in inspections and quality audits

13	Inadequate consultant experience
14	Lack of experience of the contractor
15	Deliberate delay in construction by the general contractor
16	Inefficient planning and programming by the contractor
17	Conflicts in the programming of subcontractors in the execution of the project
18	Poor communication / coordination between the consultant and other parties
19	Indefinite authority
20	Fraudulent practices
21	Effect of social and cultural factors
22	Delay in reviewing and approving design documents by the owner
23	Incomprehension of the requirements of the owners for the design engineer
24	Complexity of the project design
25	Inadequate experience in the design team
26	Defective or incomplete design
27	Mishandling of resources
28	Difficulties in obtaining work permits
29	Health, safety and environmental issues (HSE)
30	Geological problems on the site
31	Accident during construction
32	Unrealistic times and requirements imposed in the contract
33	Delays in the payment of progress to the contractor by the owner
34	Unavailability of on-site services (such as water, electricity, telephone, etc.)
35	Slow decision making by the owner
36	Strikes of the workers
37	Acquisition of land
38	Suspension of work by the owner

39	Design conflict between owners
40	Shortage of construction materials in the market
41	Change in taxation / new tax rates
42	Rework due to errors during construction.
43	Contractual problems

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